Privacy Notice for The Annual General Meeting of Shareholders for the Year 2026 ("AGM")

Advanced Info Service Public Company Limited (the "Company") recognizes the importance of the personal data protection. The Company therefore established measures for personal data protection in accordance with the Personal Data Protection Act, B.E. 2562 as follows:

1. Collected Personal Data

The Company will collect and process your personal data which is directly provided by you or from Thailand Securities Depository Company Limited, the Company's registrar, including but not limited to the following information:

- General personal data, e.g. name-surname, age, address, telephone number, facsimile number, e-mail address, identification number, passport number, shareholder's registration number, number of shares, type of shares, etc.
- Financial information for any arrangement in relation to the rights and benefits of shareholders, e.g. bank account number, name of bank, cheque number, etc.
- Photo and video recording in the Shareholders' Meeting as well as electronic traffic data from the registration or attendance of such Shareholders' Meeting
- Information provided by you through the channel of Investor Relations on the Company's website or other channels designated by the Company

The Company does not intend to collect and process your sensitive personal data (e.g. religion and blood type) (if any) as appeared on the identification documents submitted to the Company. In the case where the Company receives any of such sensitive personal data, the Company will conceal such sensitive personal data and will not constitute the collection of any of such sensitive personal data.

2. Purposes of Collecting, Processing and Disclosing Personal Data

The Company is required to collect and process your personal data for the following purposes:

- To arrange the Shareholders' Meeting which includes proposing the agenda item, nomination of candidates for the Board of Directors, sending documents in relation to the Shareholders' Meeting, verifying identity at the registration for the Shareholders' Meeting, processing vote, preparing minutes of the Shareholders' Meeting and any action in relation to such Shareholders' Meeting
- To disclose the minutes of the Shareholders' Meeting or photo and video recording of the Meeting on the Company's website
- To carry out any action in relation to the dividend payment or the benefits of shareholders
- To organize the Company's activities which includes the communication through the Investor Relations or other channels designated by the Company
- To undertake any obligation in compliance with the laws and/or cooperation with the courts, government agencies, regulatory bodies and law enforcement agencies

To accomplish the abovementioned purposes, the Company may disclose your personal data to third parties as follows:

- Thailand Securities Depository Company Limited (TSD)
- Banks or financial institutions
- Service providers, e.g. service providers for printing, courier, data storage, technology solutions for the Shareholders' Meeting or any other related services to fulfill the Company's obligations towards shareholders and/or proxies under the relevant laws
- Courts, government authorities, regulatory bodies, law enforcement agencies, persons or juristic persons which require the Company to disclose data for the benefits of personal data owners in compliance with the laws, orders from government authorities, or agreements between the Company and such persons or juristic persons, e.g. the Ministry of Commerce, the Revenue Department, etc.

The Company will collect, process and/or disclose your personal data for the aforementioned purposes only as required by law or for the performance of a contract by lawful basis on entering into and performing the contract, or for the Company's legitimate interests, and your consent, (as the case may be).

In the case where the Company is required to collect, process and/or disclose your personal data as required by law, or for the performance of a contract, or as consented by the personal data owner (as the case may be), any failure to provide the necessary personal data for such purpose to the Company may impede the Company from managing and administering any agreement you entered into with the Company, including from receiving any benefits you, as a shareholder, may be entitled to (if any).

3. Personal Data Retention Period

The Company will retain your personal data as required by the relevant laws and/or as necessary for the purposes stated in this Privacy Notice. After these periods elapse, the Company will either destroy or anonymize such personal data.

4. Rights of Data Owner

According to the provisions under the Personal Data Protection Act, B.E. 2562, data owners have rights to access and obtain copy of his/her personal data, or to request the disclosure of the acquisition of such personal data, to request the Company to correct, complete and update the personal data, to request the Company to send or transfer his/her personal data to other entities or persons in compliance with the method prescribed by the relevant laws, to give consent and withdraw consent, to reject the collection, use or disclosure of his/her personal data, to request the Company to erase, destroy the personal data or make such personal data become anonymous data and to file a complaint to the Office of the Personal Data Protection Commission in case that the Company violates the Personal Data Protection Act.

In the event that data owners file the request under the Personal Data Protection Act B.E 2562 and once the Company receives such request; the Company will comply within the period stipulated by law accordingly. However, the Company will consider the shareholder's request by considering related factors. The Company may reserve the right to withdraw the shareholders' and/or proxies' request if it is permitted by the Personal Data Protection Act.

5. Contact Information

If you have any inquiries or need more details related to the protection of personal data under this Privacy Notice, and/or would like to exercise the rights of data owners as described in Item No. 4, the shareholder and/or proxies can contact the Company at the following address:

Data Protection Office
Advanced Info Service Public Company Limited
No. 414 Paholyothin Road, Samsen-Nai Sub-district, Phayathai District, Bangkok 10400
or via email at DPOOFFICE@ais.co.th

The Company may amend this Privacy Notice and disclose through the Company's website and/or the invitation to the Shareholders' Meeting and/or the Stock Exchange of Thailand's information disclosure system and/or in accordance with the relevant laws and regulations.