

****PLEASE READ**

PROTOCOLS FOR THE 2021 ANNUAL GENERAL MEETING OF SHAREHOLDERS

ADVANCED INFO SERVICE PUBLIC COMPANY LIMITED

As we are concerned of the risk of COVID-19 during the shareholders' meeting, **we kindly request all shareholders to appoint the independent directors for proxy voting instead of attending the meeting in person.** You may also submit questions relevant to the agenda prior to the meeting.

For those opt for proxy voting and not attend the meeting



Proxy voting

- Appoint the independent directors as your proxies by completing proxy form B
- Submit proxy and required documents by postal mail to AIS



Questions submit in-advance

- e-mail address : investor@ais.co.th
- website : https://investor.ais.co.th/submission_questions.html
- Summary of all questions and answers will be provided along with the meeting's minute



Access live broadcast of AGM

Scan the following
QR Code or go to



URL: <https://event.ais.co.th/AGM2021>

For those who attend the meeting in person



**Pre-register
is required**

- Complete the attendance form for the 2021 AGM
- Submit the completed form to AIS by postal mail or e-mail
- Confirmation will be on first come first serve



Limit 200 seats

- With distancing of 2.25 square meters per person, attendance is limit to 200 seats for those who pre-register only
- No escort of attendee is allowed in the meeting venue



**No food /
No eating**

- Drinking water only available in the meeting room
- No souvenirs, food and beverage
- Eating is not allowed in the meeting room and venue



**How we
conduct meeting**

- The meeting will be limit to no longer than 1.5 hours in order to reduce the risk
- Questions in the meeting will be accepted through submitting paper to our staff only
- Each attendee is provided with designated seat and is not allowed to move to another seat throughout the duration of the meeting.



**COVID-19
screening**

- All attendee must pass through the thermal screen and complete COVID-19 screening form
- The Company reserves the right to deny entry to individuals in any of the following categories ;
 - Any individual showing symptoms of fever or the body temperature over 37.5 degrees celcius
 - Any individual showing symptoms of cough and/or sore throat
 - Any individual who has been in contact with a confirmed COVID-19 patient
 - Any individual who has been in crowd place or engage with tourists in the period of 14 days prior to the meeting.
- Check-in and Check-out "Thai Chana" when enter or exit the meeting area
- All attendees must keep a face mask on at all times and regularly wash hands with alcohol gel.


1. Procedure to appoint independent directors as your proxies instead of attending the meeting in person

Qualifications

Being shareholder who have the right to attend the 2021 Annual General Meeting of Shareholders as of the record date for the right to attend the shareholders' meeting



Document required for proxy

	<ol style="list-style-type: none"> 1) <u>Proxy form B</u> (specific details form) enclosed with the notice of Annual General Meeting of Shareholders <ul style="list-style-type: none"> • Fill in the Proxy form by casting the vote in every agenda and sign • Affix stamp duty of 20 Baht 2) Signed copy of identification card (ensure the same signature as in the proxy)
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Submit the proxy and required documents to the following address

	<p>Company Secretary Department Advanced Info Service Public Company Limited 414 AIS Tower 1, 28 floor, Phaholyothin Road, Samsen Nai, Phaya Thai, Bangkok 10400</p>
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Deadline to submit the proxy

	<p>Please submit the proxy to AIS by March 19, 2021</p>
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2.Procedure of pre-registration to attend the meeting

Qualifications

Being shareholder who have the right to attend the 2021 Annual General Meeting of Shareholders as of the record date for the right to attend the shareholders' meeting



Document required for pre-registration



- 1) Fill in the attendance form for the 2021 Annual General Meeting of Shareholders or download from AIS website http://investor.ais.co.th/shareholder_meeting.html



Submit attendance form to AIS



- E-mail address: investor@ais.co.th
- By Postal mail:
Company Secretary Department
Advanced Info Service Public Company Limited
414 AIS Tower 1, 28 floor, Phaholyothin Road,
Samsen Nai, Phaya Thai, Bangkok 10400



Submission deadline



- Please submit the proxy to AIS by March 19, 2021



Seat confirmation



- We will confirm your seat by first come first serve upon the date of receiving the completed attendance form
- Limit 200 seats for attending the meeting in person and no escort is allowed
- Confirmation e-mail and/or SMS will be sent to your contact as provided in the attendance form

3.Procedure to access live broadcast of meeting via <https://event.ais.co.th/AGM2021>

Qualifications

Being shareholder who have the right to attend the 2021 Annual General Meeting of Shareholders as of the record date for the right to attend the shareholders' meeting



Channel to access the live broadcast



Scan this QR code

Or access via this link <https://event.ais.co.th/AGM2021>



Compatible operating system and internet browser as follow:

- Mobile devices with Android version 4.4.2 above or iOS version 10.3.3 above
- Applicable internet browsers: Firefox, Chrome, Safari

How to check the version of device operating system

- Android: Select MENU, Setting> System > About Phone > Android Version
- iOS: Select Menu, Setting > General > About > Software version



Log-in Steps



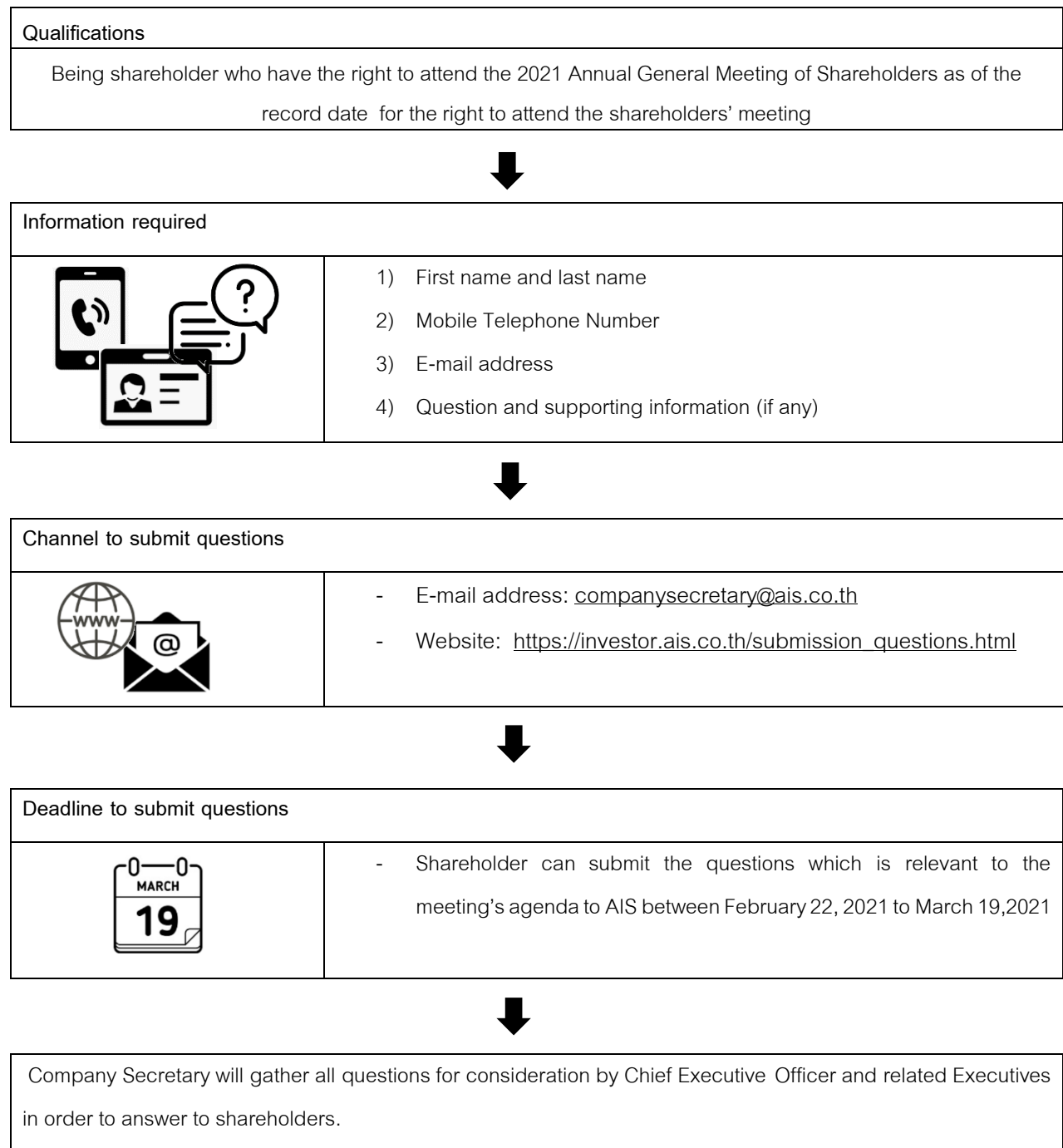
Log-in with the shareholders ID (10-digit number provided in the meeting Notice mailed to shareholders). The Log-in will be available 30 minutes prior to the starting time of the meeting.

Technical problems contact



1. If any problems occur during live broadcast, please go to log-in page and sign-in again using the shareholder ID.
2. If problems persist, please contact the hotline number +662-078-9278 for further assistance.

4. Procedure to submit questions relevant to the meeting's agenda in advance



5. How to download Digital Annual Report 2020



Shareholders can browse through our Digital Annual Report 2020 or download the full report or by chapter using the below QR Code or via this link <https://investor.ais.co.th/ar-2020.html>



Compatible operating system

Mobile devices



Internet browser

